Measures,
where availa le, and ndicators, where measures are not availa le. A ey measure is efect Count, or more a ro riately, Planned versus Actual efect Count we also count as a efect any earlier review that should have caught a defect .

Indicators of Quality

evidence

Week	Planned Reviews	Actual Reviews	Q-Status
2	1	1	100%
4	3	2	67%
6	4	2	50%
8	6	3	50%
10	7	3	43%
12	9	4	44%

Managing Quality: Effective Reviews

The Role of Quality Assurance

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